Credit Card Brand COVID-19 Resources for Merchants
Updated July 14, 2020

American Express
- Support and Resources for Merchants in Response to Coronavirus (COVID-19)

Discover Card
- Discover Network and Coronavirus (within Discover eCentral)
- Message from Diane Offereins, President of Discover Global Network (March 19, 2020)
- Coronavirus: Dispute Handling Update (within Discover eCentral)

Mastercard
- Dispute Resolution Management During COVID-19 (March 25, 2020)
- Dispute Resolution Management During COVID-19, Update 1 (April 6, 2020)
- COVID-19, Dispute Resolution Management and the Benefits of Collaboration for the Merchant Community

Visa
- Visa’s Operational Business Response to COVID-19 (March 26, 2020)
- Managing Disputes Through COVID-19: Programs, Best Practices and FAQs to Help Clients (March 27, 2020)
- Merchant Options for Reducing Cardholder Interaction During COVID-19 (April 7, 2020)
- Managing Disputes Through COVID-19: Additional Information on Programs and Support (April 14, 2020)
  - Best Practices
  - FAQs