



Credit Card Brand COVID-19 Resources for Merchants

Updated July 14, 2020

American Express

- [Support and Resources for Merchants in Response to Coronavirus \(COVID-19\)](#).

Discover Card

- [Discover Network and Coronavirus \(within Discover eCentral\)](#)
- [Message from Diane Offereins, President of Discover Global Network \(March 19, 2020\)](#)
- [Coronavirus: Dispute Handling Update \(within Discover eCentral\)](#)

Mastercard

- [Dispute Resolution Management During COVID-19 \(March 25, 2020\)](#)
- [Dispute Resolution Management During COVID-19, Update 1 \(April 6, 2020\)](#)
- [COVID-19, Dispute Resolution Management and the Benefits of Collaboration for the Merchant Community](#)

Visa

- [Visa's Operational Business Response to COVID-19 \(March 26, 2020\)](#)
- [Managing Disputes Through COVID-19: Programs, Best Practices and FAQs to Help Clients \(March 27, 2020\)](#)
- [Merchant Options for Reducing Cardholder Interaction During COVID-19 \(April 7, 2020\)](#)
- [Managing Disputes Through COVID-19: Additional Information on Programs and Support \(April 14, 2020\)](#)
- [Managing Disputes Through COVID-19: Additional Best Practices and FAQs \(April 21, 2020\)](#)
 - [Best Practices](#)
 - [FAQs](#)
- [Managing Disputes Through COVID-19: Government Prohibitions and Dispute Processing Guidelines \(April 23, 2020\)](#)