Equipping agencies with streamlined business solutions to maximize their air ticketing potential

ARC’s Settlement Services assist U.S. travel agencies in managing their business relationships with the global air travel suppliers. ARC gives agencies the authority and ability to easily ticket flights worldwide on more than 200 airlines and provides them with access to financial solutions, revenue opportunities and industry expertise to move their business forward.

How do ARC’s Settlement Services help your agency do business better?

**Obtain Air Ticketing Power**
With ARC, agencies have the authority and ability to ticket flights worldwide on more than 200 airlines. Agents are empowered to issue ticket sales, including cash sales and service fees—directly through global distribution systems (GDSs), aggregators and airlines.

**Gain Global Recognition**
Upon accreditation, agencies receive an ARC number, recognized by suppliers industrywide, which signifies that an agency has gone through ARC’s financial vetting process and, based on the type of accreditation, has the authority to ticket air travel, as well as book hotels, cruises and more.

**Improve Transaction Management**
ARC offers agencies a streamlined way to bill and pay for airline transactions and simplify bookkeeping. Agencies can better manage the financial activity flowing through their business with ARC’s weekly sales reports and business solutions. Agents are also afforded the ability to view, exchange and modify transactions, to avoid invalid reporting.

**Get a Seat at the Table**
By participating with ARC, agents are given direct access to airlines, technology partners, and industry peers and contributors to discuss issues, trends and goals to better the business they do together. ARC unites the travel industry with topic-specific working groups, industry conferences and more to help anticipate and shape the future of air travel.

Entry to a world of better business solutions

With ARC’s settlement services, agencies have access to more than 200 airlines worldwide, business tools to help manage the financial activity flowing through their businesses, and industry players and support to maximize their business potential and improve the travel ecosystem as a whole.

- Ticketing potential on over 200 airlines
- View, exchange and modify transactions
- Charge and process service fees
- Access detailed records on all sales activity
- Access to automated memo processing tool
- Modify business information for all carriers
- Education and support to minimize fraud
- Access to thought leadership
- Participation in industry working groups
- Business training to maximize revenue
Financial solutions to protect and propel commerce

**Record Keeping**
Agents have access to their weekly sales activity, with ARC’s Interactive Agent Reporting (IAR) and Internet Sales Summary (ISS), and can drill down to the ticket details of these sales with ARC’s Document Retrieval Service (DRS), which offers more than three years of IAR-reported ticketing data. Records can easily be accessed at any time.

**Memo Management**
ARC gives agents access to its Memo Manager tool, which automates memo processing and payment between airlines and travel agencies, and provides an electronic way to communicate and action memos to airlines and GDSs.

**Profile Updates**
With ARC’s Accreditation Web Portal (AWP), agencies can apply for ARC accreditation and modify business information at any time. ARC’s airlines are provided access to your agency information, including contact information, ownership, status and onboarding.

**Training and Support**
ARC provides training, webinars and other resources throughout the year to help agents not only manage their business, but also improve it. ARC takes measures to alert agents of new fraud methods to prevent financial losses through fraud alerts, free online protection tools, best practices and more.

"When you’re fulfilling travel on behalf of all the different airlines with all different rules, that front line consultant has a difficult job. The benefit ARC brings to us is really how to do that well—how to be educated through the settlement council and the debit memo working group and how to utilize the tools made available to us to make our agents’ jobs easier, and allow us to do what we do best: sell travel."

**Pamela Zager**  
WORLD TRAVEL

Choose ARC’s Settlement Services. Maximize your revenue potential today.

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https://www2.arccorp.com/ds/agency-participation/